

SERVICE ON A PAGE: COMMUNITY IV

Hours of operation: 8am-10pm, 7 days a week

Service Overview

This service provides IV antibiotics / IV Fluids in the community (either clinics or homebased treatment)

We provide IV antibiotics to people aged 16 years and above who are registered with a GP in Stockport. We have a core team of expert clinical and nursing staff who have the skills and knowledge to safely manage all types of antimicrobial therapy and IV rehydration therapy in the community. Treatments are delivered in a clinic setting or home visit. The core aim of the service is 'hospital admission avoidance' and early supported discharge.

Referrals to the service come from GPs, hospital consultants and other community healthcare professionals. Referrals are also accepted directly from the short stay admissions unit and emergency department at Stepping Hill Hospital, avoiding the need for admission and assisting local hospitals to meet the emergency department waiting time target and releasing acute bed capacity. Providing treatment in the patient's own home or a community setting avoids the risk of hospital-acquired infections.

Mastercall also operates a Bisphosphonate service in collaboration with Christies Hospital for the treatment of breast cancer. Mastercall can accept patients who require a more detailed assessment and can administer IV rehydration fluids.

Aim of the Service

- Reduce hospital admissions
- Holistic review of pts on service to ensure high quality care.
- Better patient experience as patients can receive IV antibiotics / IV Fluids in a clinic or at home
- Reduce length of stays in hospital

Objectives

- Reduce hospital admissions
- Holistic review of pts on service to ensure high quality care.
- Better patient experience as patients can receive IV antibiotics / IV Fluids in a clinic or at home
- Reduce length of stays in hospital

Community IV Criteria

- Over 16yrs
- Acute illness: dehydration
- Acute infections: chest infections, UTIs, Bronchiectasis
- Cellulitis/ surgical site infections
- Infected Leg ulcers / Osteomyelitis / Diabetic foot ulcers

* Other conditions considered following Microbiology

EXCLUSION CRITERIA

- Pregnant/ Post-partum < 45 days
- End-of-Life (no reversible cause)
- Current IV drug user
- *NEWS2 \geq 5 (clinical discussion required)
- Unsatisfactory environmental risk assessment / social circumstances
- Adverse social circumstances



CONTACT

SINGLE POINT OF ACCESS:

0161 476 9667 / Option 5

**Please note referrals to IV are between 8am-6pm, 7 days a week*