



Hear from our very own Queen's Nurses

Congratulations to 2 of our colleagues for receiving their Queen's Nurses titles.

We caught up with our Director of Nursing, Suzanne Curtis and our Head of Clinical Operations for Stockport, Rachael Ingram who both received their prestigious Queen's Nurses titles recently. They talked about what it means to them.



Name: Suzanne Curtis

Job title: Director of Nursing

I am so proud to have successfully been awarded the title of Queen's Nurse whilst working at Mastercall. This award gives me the opportunity to be part of a growing network of community nurses who can promote the values of the Queen's Nursing Institute. The QNI encourages the nursing profession to find their voice and improve leadership, best practice, collaboration, policy development and the learning and development of nurses and our Allied Health Professionals. This aligns very much with my core nursing values as well as Mastercall's values and beliefs. I have always tried to promote the nursing profession throughout my 37 year nursing career. Becoming a Queen's Nurse is an honour and I am humbled and proud to think colleagues at Mastercall considered me worthy of it.

I've always been aware of the work that the QNI promotes and I believe my role as a Director of Nursing and Allied Health Professionals will be enhanced through their work. The award will give me the opportunity to have a proactive voice nationally to articulate the value of Nurses and AHP's across the community setting. I will also use this opportunity to promote the development and training of more nurses and AHP at a senior level to encourage more Advanced Nurse practitioners and non-medical prescribers so we can contribute further to safe effective patient care.



Name: Rachael Ingram

Job title: Head of Clinical Operations, Stockport

Becoming a Queen's Nurse is an incredible honour and means so much to me as it aligns to my core values as a nurse.

I am committed and passionate about delivering high quality patient centred care and this drives me to look at how we can improve and innovate the care we deliver at Mastercall. It also ensures that we keep patients at the heart of everything we do. I care deeply about my colleagues and patients' wellbeing, and I feel you need to care in order to change services for the better and I hope I can be a good role model to other colleagues, not just within nursing.

The Queen's nurse title affords great opportunities to enable me to continue to support leadership, learning and best practice to ensure community nurses are visible and have a voice so we can influence policy making, service development and re-design. The title will also open many doors to the QNI resources and networking with others and I hope this will have a positive impact on the care we deliver whilst promoting the benefits of a multi professional workforce that we have at Mastercall.

In the words of Florence Nightingale 'let us never consider ourselves finished nurses. We must be learning all our lives'. I truly believe we never stop learning or developing and I look forward to this next exciting chapter in my nursing career.

I also really want to thank all my colleagues at Mastercall who have helped me achieve this as without your support this would not have been possible.

This is a fantastic achievement and we congratulate both Suzanne and Rachael on their prestigious Queen's Nurses titles which they will formally receive at Friends House in London on Friday 8th December where they will be presented with their Queen's Nurses badges and certificates.

About The Queen's Nursing Institute

The Queen's Nursing Institute is a registered charity dedicated to improving the nursing care of people in the home and community.

It promotes excellent nursing care for everyone, where and when they need it, provided by nurses and their teams with specific skills and knowledge.

Visit: qni.org.uk