

SERVICE ON A PAGE: Hospital at Home (H@H)

Hours of operation: 10am-6pm, 7 days a week

Service Overview

The Hospital at Home (H@H) service provides an alternative to hospital admission for patients who are acutely unwell and also supports early hospital discharge by providing elements of acute care within the patient's home environment. The service is available to individuals aged 18 years and above who reside in the Stockport locality and are registered with a Stockport GP. Care is delivered by a team of skilled Advanced Clinical Practitioner to provide rapid clinical assessment and daily review of the patient's acute care needs and delivery of appropriate and timely care interventions. Critical clinical decision-making is supported with multidisciplinary team (MDT) input from relevant internal and external sources including GP and secondary care. Referrals to the service are accepted from GPs, hospital consultants and other community healthcare professionals. Supported by digital technologies and Point-of-Care testing capabilities to aid prompt clinical decision-making and escalation/de-escalation of care provision the service provides a person-centred care experience in the home environment and reduces the risks of healthcare acquired infection, deconditioning and/or institutionalisation often associated with periods of hospitalisation.

Aim of the Service

- To provide a safe, reliable, flexible and timely alternative to in-patient care for patients with acute care needs that would otherwise require hospital admission
- To deliver a skilled, holistic and effective response for patients within their own care environment who are at risk of deterioration.
- To enable supported and safe hospital discharge for patients with high acuity care needs

Objectives

- To provide an alternative care experience for patients at risk of hospital admission
- To facilitate safe hospital discharge for patients with higher acuity care needs
- To avoid unnecessary hospital admission for the frail elderly with an episode of acute ill health

H@H Service Criteria

Inclusion:

- ❖ Adult >18 years
- ❖ Acute ill health episode
- ❖ Stockport resident registered with Stockport GP
- ❖ GP or Secondary Care Consultant (*if hospital discharge*) support for intervention
- ❖ Patient agreement for H@H intervention (or 'Best Interest Decision').

Exclusion:

- ❖ Pregnant/ Post-partum < 42 days
- ❖ End-of-Life
- ❖ Current IV drug user
- ❖ *NEWS2 ≥ 5 (*clinical discussion required)
- ❖ Unsatisfactory environmental risk assessment
- ❖ Adverse social circumstances



CONTACT

SINGLE POINT OF ACCESS:

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*Please note referrals to IV are between 8am-6pm, 7 days a week