

SERVICE ON A PAGE: ALTERNATIVE TO TRANSFER (ATT/ATT+)

Hours of operation: 24hours, 7 days a week

Service Overview

Alternative To Transfer

Experienced GPs and (Advanced Clinical Practitioners) ACPs receive referrals from NWSA crews on scene to discuss urgent clinical assessments of patients whom may not require hospital admission or are declining hospital admission.

We can provide remote assessment and advice, video consultation, home visits and/or appropriate treatment to avoid unnecessary admissions to hospital.

Alternative To Transfer Plus

Residential, care and nursing home staff can speak to experienced GPs and ACPs to discuss their residents and patients' urgent healthcare needs.

We can provide remote assessments including telephone and video consultations and home visits to give appropriate clinical advice to ensure safe treatment of patients in their own home or refer to appropriate services.

Aim of the Service

- Promote clinically appropriate care for patients at the right time and place.
- Reduce unnecessary calls to 999 by care/residential/nursing homes.
- Reduce unnecessary hospital admissions.
- Reduce conveyance to hospital thus providing faster response to other emergencies.

Objectives

- Respond to calls quickly i.e. within 20 to 60minutes dependent on presentation.
- Provide holistic assessment of the patient using all available resources.
- Include relevant Healthcare Professionals, patients and carers in joint decision making to ensure safest outcome for the patient.
- Provide up to date evidence-based practice

ATT / ATT+ Criteria

ATT

Paramedics and technicians who have been trained in the use of Manchester Triage System (MTS) or Pathfinder can refer patients with a primary care outcome or for those patients who decline admission.

EXCLUSION:

- Under 2years old (if using MTS) or under 5years old (if using Pathfinder) unless trauma.
- Specialist pathway referrals
- Obstetric presentations

ATT+

Patients who are at risk of hospital admission i.e. signs of infection, breathing difficulties, new confusion, pain, nausea/vomiting/diarrhoea.

EXCLUSION:

- Life threatening emergencies.
- Routine presentations
- Palliative care



CONTACT SINGLE POINT OF ACCESS:
0161 476 9667 / Option 1

**Please note referrals to ATT / ATT+ are 24hours, 7 days a week*