



Mastercall celebrates
*International
Nurses Day 2022*

With stories from our nurses

On this International Nurses Day we celebrate all our wonderful nurses at Mastercall who work tirelessly to deliver exceptional care to all of our patients

We caught up with 3 of our nurses to find out just what made them become a nurse and what it is that makes them love being a nurse at Mastercall. Here's what they had to say...



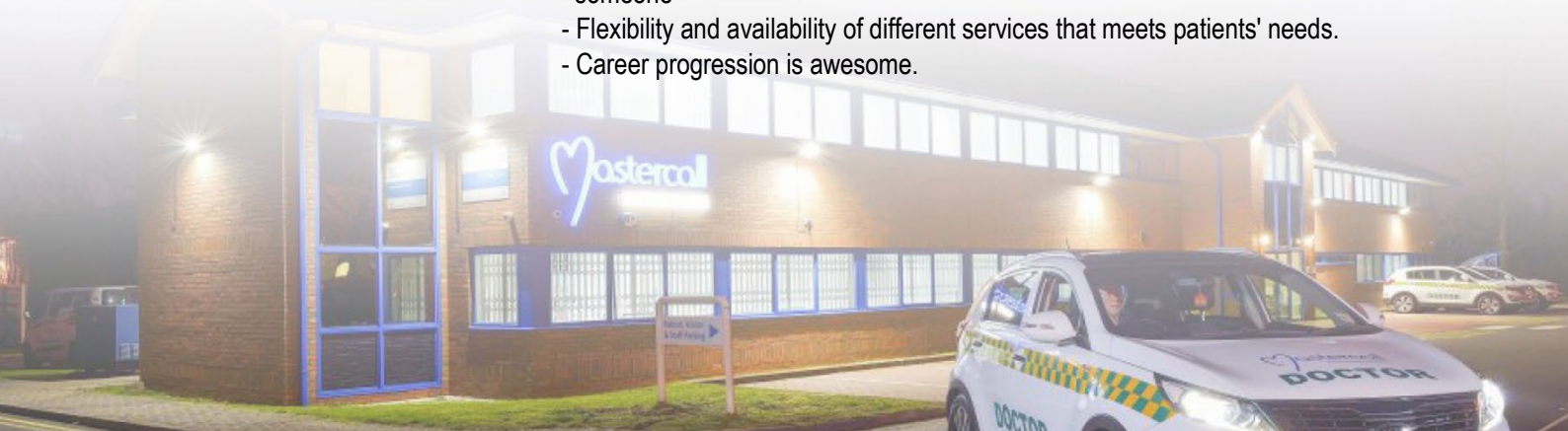
Name: Tina Ademokoya

What made you go into nursing?

Nursing wasn't the first option for me but I knew deep down in me I wanted to be around people and care for them in my own little way, so I decided to go into hotel and catering management, after all it's all about hospitality just in a different form. After some years I realised I wanted to do more for people. I had a 'lightbulb moment' and decided to look at nursing. Nursing has given me the opportunity to be around people, care for them and make a positive impact in their lives. Nursing has given me that opportunity to be around patients at their most vulnerable or difficult moments. 21 years as a nurse and I do not regret it for a single day!

What do you like about being a nurse at Mastercall?

- Making a difference to patients' life/health
- Always being available during those hours where patients least expect to find someone
- Flexibility and availability of different services that meets patients' needs.
- Career progression is awesome.





Name: Darren Fitzpatrick

What made you go into nursing?

Nursing is both a profession and a passion, you tend to have an innate calling to want to help others, and assist those stranded in a moment of need. Thus, being a nurse is extremely rewarding, providing you with the tools, skills, and confidence to make a difference.

I personally trained in tv and radio production, have worked as an assistant sales manager, been a receptionist, worked in retail, held roles in site clearance for demolition projects, and even worked with primates in Bolivia to name a few jobs! Ultimately, nursing brings fulfilment; at the end of a nursing shift, you go home content to have helped someone, and pragmatically supported people in need - nursing provides a sense of accomplishment and self-worth, where other careers failed and solely proved to provide a wage and monotony (apart from the monkeys in Bolivia!). I am extremely proud to have become an Advanced Nurse Practitioner, with no two days being the same in nursing. Nursing is a changeable, fast-paced, challenging career, but also an extremely rewarding career, whereby progression within the role is endless. Whether you choose to progress clinically, managerially or educationally, there are endless opportunities. More-so, it provides you with an international passport to gain a breadth of life and working experiences!

What do you like about being a nurse at Mastercall?

Mastercall is a family, everyone is open, welcoming, supportive, and treat each other equally. The workforce of Mastercall is a wide range of multi-disciplines, offering a broad wealth of experiences, abilities, expertise, and knowledge, without a hierarchy of judgement. There is always a supportive, empathetic colleague to share their experiential learning, and assist your personal development. Moreover, Mastercall offers a range of services within the out of hours healthcare environment permitting patients accessible, prompt care and assistance. Whilst, also offering staff a broad exposure to expand knowledge and experience new skills and opportunities; thus, work life is not monotonous, and varied. Ultimately, Mastercall have a belief in individual skillsets, acknowledge potential, and will support motivated persons to achieve their potential, develop and progress. I am an example of Mastercall's vision to invest in their staff, joining Mastercall as a triage nurse, and now working as an Advanced Nurse Practitioner.





Name: Gemma Lister

What made you go into nursing?

I can't recall ever not wanting to be a nurse! I may have played with the idea of becoming a teacher or interior designer (!?!!) but always came back to nursing and all my GCSE and A-level choices were guided by this. I contemplated joining the Royal Navy to undertake my training but instead started at University of Manchester, did most of my placements at ED and knew it was something I was going to love doing and have never looked back.

What do you like about being a nurse at Mastercall?

I think the best part of nursing at Mastercall is the team I work with every day – clinical and non-clinical. I love the variety of patients, cases and challenges I encounter whilst there is a great sense of care and pride in what everyone does, with the patient at the centre of it all. I feel supported and encouraged to develop my own knowledge and skills in order to do the best for my patients and that is what I went in to nursing for.

And finally....

A message from our Director of Nursing,
Suzanne Curtis....

“ I too am very proud to be a nurse of 36 years and have not regretted a single day. I am also so very proud of the amazing staff who work at Mastercall. Tina, Darren and Gemma you certainly have summarised perfectly what's great about being a nurse and about working at Mastercall. To all our fabulous nurses - have a wonderful International Nurses Day.

